

Vertigo



GWAVACon

Managing user settings

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Requirements



GWAVACon

- **Operating Systems**
- The following operating systems with the latest patches are supported:
- Microsoft Windows 2000
- Microsoft Windows 2003
- Microsoft Windows XP
- Microsoft Vista
- **GroupWise Versions**
- The following GroupWise versions with the *minimum* listed service packs or later are supported:
- GroupWise 8
- GroupWise 7 Service Pack 3

Requirements (con'd)



GWAVACon

- Additional Settings
- Novell Client32 v4.91 SP1 or better
- Novell Client32 2.0 or better if running Microsoft Vista.
- SOAP/XML should be enabled on all of your GroupWise post offices, the use of SSL is optional and supported
- Microsoft .NET Framework 2.0 Service Pack 1 or later
- Installing all Security Updates for Microsoft .NET Framework through Windows Update is highly recommended

Vertigo 1.x overview



GWAVACon

- Administrators have to use different tools to administer GroupWise
 - ConsoleOne
 - Web interfaces (MTA, POA but also 3rd party web UI's)
- These tools are limited, especially for mass administration
- Vertigo steps in where these tools leave off
 - mass administration

Vertigo Requirements



GWAVACon

- No special server-side agents needed.
- Runs on a Win32 workstation, requires:
 - Microsoft .NET Framework 2.0
 - Min. GroupWise 7 SP3 (Client, Server)
 - SOAP/XML enabled (every POA)
 - Read/write access to primary domain directory / wpdomain.db

Vertigo top features



GWAVACon

- Proxy rights reporting and management
- Rules reporting and management
- Pushing folders out to user accounts
- Junk mail handling
- Variable substitution (harmonizing signatures)



- Search/Query your system settings*
- Sort and Filter your results
- Print support
- Export data for further reporting (CSV, XLS)
- * content searching is done with Vertigo's cousin, GWAVA Reveal.

Manage Proxy Access



GWAVACon

- Proxy Management
 - complete overview of proxy rights for single or multiple selected users
 - adding to or removing users from one's proxy access list
 - changing proxy access rights
 - reporting, printing and exporting on system, domain, post office and user level

Proxy Screenshot



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The screenshot shows the Vertigo application window. The left pane displays a tree view of folders and users, with 'SCHIEDAM2' selected. The right pane shows the 'Proxy Access' tab, which is titled 'Proxy rights'. Below the title, it says 'The listed users have access rights for:'. There is an 'Access List for:' table with columns 'Name' and 'Address'. The table contains three entries: '<All User Access>', 'Danielle van Bueren' (highlighted), and 'Ronald de Zwart'. To the right of the table are 'Add User' and 'Remove User' buttons. Below the table is a section for 'Proxy Access rights for' with a list of permissions and checkboxes. At the bottom right of the main pane are 'Apply' and 'Refresh' buttons. The status bar at the bottom shows the XML cache file path, GroupWise Client version (7.0.2.561), and GroupWise SOAP version (7.0.2 HP.562).

Vertigo

File Actions Settings Help

Connect to GW system Single User Mode Multi-User Mode Print Export items

ROVABU

- DELFT
- SCHIEDAM
 - POST01
 - Bernard (Bernard van Bueren)
 - Danielle (Danielle van Bueren)
 - Info (Info)
 - Info-ct (Info Custom-R-Tools)
 - Melvin (Melvin van Bueren)
 - Roel (Roel van Bueren)
 - Roel-ct (Roel van Bueren)
 - Roelo (Roel van Bueren)
 - Ronald (Ronald de Zwart)
 - Test1 (Test1 van Bueren)
 - Test10 (van Bueren)
 - Test11 (van Bueren)
 - Test12 (van Bueren)
 - Test2
 - Test3 (Test3 van Bueren)
 - Test4 (Test4 van Bueren)
 - Test5 (Test5 van Bueren)
 - Test6 (Test6 van Bueren)
 - Test7 (Test7 van Bueren)
 - Test8 (First Last)
 - 29-PV-ZL
 - blackberry users
 - Everyone
 - FormativAdministrator
 - VanBueren
- SCHIEDAM2

User Properties Mailbox Proxy Access Rules Environment Junk Mail Handling Address Books Categories Custom Fields

Proxy rights

The listed users have access rights for:

Access List for:

Name	Address
<All User Access>	
Danielle van Bueren	Danielle.POST01.SCHIEDAM@rovabunetworks.nl
Ronald de Zwart	Ronald@custom-r-tools.com

Proxy Access rights for

Mail/Phone	<input checked="" type="checkbox"/> Read	<input checked="" type="checkbox"/> Write
Appointments	<input checked="" type="checkbox"/> Read	<input checked="" type="checkbox"/> Write
Reminder Notes	<input checked="" type="checkbox"/> Read	<input checked="" type="checkbox"/> Write
Tasks	<input checked="" type="checkbox"/> Read	<input checked="" type="checkbox"/> Write

Subscribe to my alarms

Subscribe to my notifications

Modify options/rules/folders

Read items marked private

Apply Refresh

Connected to XML cache file: \\RVBF501\sys\gw\schiedam\vertigo_gwssystem.xml GroupWise Client: 7.0.2.561 GroupWise SOAP version: 7.0.2 HP.562

Manage Rules



GWAVACon

Clean up the rules in your GW system.

- complete overview of rules (across all users)
- enabling, disabling, deletion of rules
- reporting, printing and exporting on system, domain, post office and user level
- You can create a “standard” library of rules to push out to users as needed.

Rules Screenshot



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The screenshot shows the 'Vertigo' application window. The left pane displays a tree view of users under 'ROVABU' and 'SCHIEDAM'. The right pane shows the 'Rules' configuration window, which is currently open. The 'Rules' window has a title bar with a question mark icon and a subtitle 'Rules'. Below the subtitle, it states: 'Rules are executed in the order they appear in the list. Drag a rule to a different position to change the order.' The main area of the 'Rules' window contains a table with columns for 'Enabled', 'Rule Name', and 'Event'. The table lists various rules, including 'GWAVA ROVABU postmaster berichten', 'GWCHECK ROVABU', 'GWIA accounting files', 'Auto Reply', 'Automatiseringsgids', 'WebWereld', 'InfoWorld', 'ZDNet - Vandaag op ZDNet', 'WinInfo Daily Update', 'Inside Exchange & Outlook', 'Windows Client UPDATE', 'HP Driver and Support alert notification', 'Bugzilla Redhat (RHSA)', 'Windows XP and 2000 Tips & Tricks UPDATE', 'Exchange and Outlook UPDATE', 'Windows and .NET Magazine UPDATE', 'TechRepublic 1', 'TechRepublic 2', '[groupwise_xplat]', 'bugtraq@securityfocus.com', '"Sintelli Alert!" <support@sintelli.com>', '<users@lists.ximian.com>', '"i-Mail Server" <iMailServer@rovabunetworks.nl>', 'NAI-netshield', and 'HP'. To the right of the table are buttons for 'View', 'Delete', and 'Disable'. A context menu is open over the table, showing options: 'Clear Filters', 'Reset Grouping', 'Export items', and 'Print'. At the bottom of the 'Rules' window are 'Apply' and 'Refresh' buttons. The status bar at the bottom of the application window shows: 'Connected to XML cache file: \\RVBF501\s\gw\schiedam\vertigo_gwssystem.xml', 'GroupWise Client: 7.0.2.561', and 'GroupWise SOAP version: 7.0.2 HP.562'.

Vertigo

File Actions Settings Help

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 - Test4 (Test4 van Bueren)
 - Test5 (Test5 van Bueren)
 - Test6 (Test6 van Bueren)
 - Test7 (Test7 van Bueren)
 - Test8 (First Lastname)
 - 29-PV-ZL
 - blackberry users
 - Everyone
 - FormativAdministrator
 - VanBueren
 - SCHIEDAM2

User Properties Mailbox Proxy Access Rules Environment Junk Mail Handling Junk Mail Address Books Categories

Rules

Rules are executed in the order they appear in the list. Drag a rule to a different position to change the order.

Rules

Drag a column header here to group by that column.

Enabled	Rule Name	Event
<input checked="" type="checkbox"/>	GWAVA ROVABU postmaster berichten	New Item
<input checked="" type="checkbox"/>	GWCHECK ROVABU	New Item
<input checked="" type="checkbox"/>	GWIA accounting files	New Item
<input checked="" type="checkbox"/>	Auto Reply	New Item
<input type="checkbox"/>	Automatiseringsgids	New Item
<input type="checkbox"/>	WebWereld	New Item
<input checked="" type="checkbox"/>	InfoWorld	New Item
<input checked="" type="checkbox"/>	ZDNet - Vandaag op ZDNet	New Item
<input checked="" type="checkbox"/>	WinInfo Daily Update	New Item
<input checked="" type="checkbox"/>	Inside Exchange & Outlook	New Item
<input checked="" type="checkbox"/>	Windows Client UPDATE	New Item
<input checked="" type="checkbox"/>	HP Driver and Support alert notification	New Item
<input checked="" type="checkbox"/>	Bugzilla Redhat (RHSA)	New Item
<input checked="" type="checkbox"/>	Windows XP and 2000 Tips & Tricks UPDATE	New Item
<input checked="" type="checkbox"/>	Exchange and Outlook UPDATE	New Item
<input checked="" type="checkbox"/>	Windows and .NET Magazine UPDATE	New Item
<input checked="" type="checkbox"/>	TechRepublic 1	New Item
<input checked="" type="checkbox"/>	TechRepublic 2	New Item
<input checked="" type="checkbox"/>	[groupwise_xplat]	New Item
<input checked="" type="checkbox"/>	bugtraq@securityfocus.com	New Item
<input checked="" type="checkbox"/>	"Sintelli Alert!" <support@sintelli.com>	New Item
<input checked="" type="checkbox"/>	<users@lists.ximian.com>	New Item
<input checked="" type="checkbox"/>	"i-Mail Server" <iMailServer@rovabunetworks.nl>	New Item
<input checked="" type="checkbox"/>	NAI-netshield	New Item
<input checked="" type="checkbox"/>	HP	New Item

View

Delete

Disable

Clear Filters

Reset Grouping

Export items

Print

Apply Refresh

Connected to XML cache file: \\RVBF501\s\gw\schiedam\vertigo_gwssystem.xml GroupWise Client: 7.0.2.561 GroupWise SOAP version: 7.0.2 HP.562



Junk Mail Handling

- complete overview of junk mail settings and junk mail lists
- changing junk mail settings
- adding, removing addresses and/or domains from junk mail lists
- reporting, printing and exporting on system, domain, post office and user level

Screen Shot (Junk Mail)



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Vertigo

File Actions Settings Help

Connect to GW system Single User Mode Multi-User Mode Print Export items

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 - Danielle (Danielle van Bueren)
 - Info (Info)
 - Info-ct (Info Custom-R-Tools)
 - Melvin (Melvin van Bueren)
 - Roel (Roel van Bueren)
 - Roel-ct (Roel van Bueren)
 - Roelo (Roel van Bueren)
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 - Test2
 - Test3 (Test3 van Bueren)
 - Test4 (Test4 van Bueren)
 - Test5 (Test5 van Bueren)
 - Test6 (Test6 van Bueren)
 - Test7 (Test7 van Bueren)
 - Test8 (First Last)
 - 29-PV-ZL
 - SCHIEDAM2
 - POST02
 - Dvb (Danielle van Bueren)
 - Rovabu-Euronet (Roel v. Bueren)
 - Rvb (Roel van Bueren)

User Properties Mailbox Proxy Access Rules Environment Junk Mail Handling Address Books Categories Custom Fields

Junk Mail Handling
Click the tab

Settings Junk List Block List Trust List

Show: Addresses Domains

New... Edit... Delete Move to Block Move to Trust

Address/Domain	Last Used	Count
brutus@rome.com		0
exchangeusers.com	14-2-2007 16:44:56	0
harry@somethingonhismind.com		0

Total 3 E-mail from addresses in your Junk List will be placed in the Junk Mail folder.

Apply

Connected to XML cache file: \\RVBFS01\sys\gw\schiedam\vertigo_gwssystem.xml GroupWise Client: 7.0.2.561 GroupWise SOAP version: 7.0.2 HP.562

Variable Substitution



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- When replicating signatures across departments or sending a rule to multiple users, these variables can be used to personalize the results. This data comes from GroupWise/eDirectory.
- | | |
|--------------------|---------------------|
| [[NGW:FullName]] | [[NGW:GivenName]] |
| [[NGW:Surname]] | [[NGW:Department]] |
| [[NGW:Title]] | [[NGW:PhoneNumber]] |
| [[NGW:FaxNumber]] | [[NGW:Name]] |
| [[NGW:NetID]] | [[NGW:Domain]] |
| [[NGW:PostOffice]] | [[NGW:PrefEMailID]] |
- If these fields are blank in your system, you can use Vertigo to fill them out!



Environment Settings

- complete overview of mailbox settings like 'cleanup options', 'archive location' and 'disk space management'
- changing environment settings (cleanup, disk space management)
- reporting, printing and exporting on system, domain, post office and user level

Screen Shot/Options



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The screenshot shows the Vertigo application window. The left pane displays a tree view of users under the 'ROVABU' domain, with 'Roel (Roel van Bueren)' selected. The right pane shows the 'Environment Settings' for the selected user, with the 'Disk Space Management' tab active. The settings include:

- Environment Settings:** Click the tab
- General** | **File Location** | **Cleanup** | **Signature** | **Disk Space Management**
- Disk Space Management:**
 - User Limits**
 - Mailbox size limit: 4093 MB
 - Threshold for warning users: 90 %
 - Maximum send message size: 30000 KB
 - Notify the administrator when threshold limit is exceeded
 - Notify the administrator when size limit is exceeded
- Mailbox Storage Size Information:**
 - Get Mailbox Size: 0,80 MB

Buttons at the bottom right: Apply, Refresh.

Footer: Connected to XML cache file: \\RVBF501\sys\gw\schiedam\vertigo_gwsystem.xml | GroupWise Client: 7.0.2.561 | GroupWise SOAP version: 7.0.2 HP.562

Manage Folders



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- complete overview of folder structure and folder details per mailbox (Single User Mode)
- complete overview of folder details per mailbox (Multi User Mode)
- Copy folders to one or more users

Folders Screen Shot



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The screenshot shows the Vertigo application window. The title bar reads "Vertigo". The menu bar includes "File", "Actions", "Settings", and "Help". Below the menu bar is a toolbar with "Connect to GW system", "Single User Mode", "Multi-User Mode", "Print", and "Export items".

The main interface is divided into two panes. The left pane shows a hierarchical folder tree:

- ROVABU
 - DELFT
 - SCHIEDAM
 - POST01
 - Bernard (Bernard van Bueren)
 - Danielle (Danielle van Bueren)
 - Info (Info)
 - Info-ct (Info Custom-R-Tools)
 - Melvin (Melvin van Bueren)
 - Roel (Roel van Bueren)
 - Roel-ct (Roel van Bueren)
 - Roelo (Roel van Bueren)
 - Ronald (Ronald de Zwart)
 - Test1 (Test1 van Bueren)
 - Test10 (van Bueren)
 - Test11 (van Bueren)
 - Test12 (van Bueren)
 - Test2
 - Test3 (Test3 van Bueren)
 - Test4 (Test4 van Bueren)
 - Test5 (Test5 van Bueren)
 - Test6 (Test6 van Bueren)
 - Test7 (Test7 van Bueren)
 - Test8 (First Last)
 - 29-PV-ZL
 - POST02
 - Dvb (Danielle van Bueren)
 - Rovabu-Euronet (Roel v. Bueren)
 - Rvb (Roel van Bueren)

The right pane is titled "Mailbox" and contains a "Details for:" section. The selected folder is "Info (Info)". The details list the following folders and their item counts:

- Concepten [0]
- Logboek [0]
- Notes [0]
- Notities [0]
- Formativ Portals [0]
- Contact List [0]
- Mailbox [138]
- Sent Items [955]
- Sent Items.dup1 [0]
- Calendar [16]
- Documents [0]
- Authored [0]
- Default Library [0]
- Checklist [0]
- Work In Progress [2]
- Categories [0]
- Cabinet [245]
- Admin [0]
- GWAVA [24]
- Even [0]
- RSS Feeds [102]
- Outlook Folders [0]
- OE Inbox [298]
- Junk Mail [0]

At the bottom of the right pane are "Apply" and "Refresh" buttons. The status bar at the bottom of the window displays:

- Connected to XML cache file: \\RVBFS01\sys\gw\schiedam\vertigo_gwssystem.xml
- GroupWise Client: 7.0.2.561
- GroupWise SOAP version: 7.0.2 HP.562

Folders (multi user)



GWAVACon

The screenshot shows the Vertigo application window. The title bar reads "Vertigo". The menu bar includes "File", "Actions", "Settings", and "Help". The status bar at the top shows "Connect to GW system", "Single User Mode", "Multi-User Mode", "Print", and "Export items".

The left pane displays a tree view of folders and users. The "ROVABU" domain is expanded, showing "DELFT" and "SCHIEDAM". Under "SCHIEDAM", "POST01" is expanded, listing users like Bernard, Danielle, Info, Melvin, Roel, and Ronald. "Roel" and "Ronald" are checked. Below "SCHIEDAM", "SCHIEDAM2" and "POST02" are also visible.

The right pane is titled "Reports" and "User Properties". It contains a "Reports" section with a help icon and the text: "Select domain, post offices and/or users on the left and click 'Refresh' to update the result list." Below this are tabs for "Proxy Access List", "Rules List", "Junk Mail", "Junk Mail Lists", "Junk Mail Settings", and "Folders".

The "Folders" tab is active, showing a search box for "User Name" and a list of folders for "User Name : Ronald (14 items)". The list has the following columns: Folder Name, System Folder, Shared Folder, Type, Count, Unread, SharedByMe, and SharedToMe.

Folder Name	System Folder	Shared Folder	Type	Count	Unread	SharedByMe	SharedToMe
Authored	<input type="checkbox"/>	<input type="checkbox"/>	QueryFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Cabinet	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	1	0	<input type="checkbox"/>	<input type="checkbox"/>
Calendar	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Checklist	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Contacts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	ContactFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Default Library	<input type="checkbox"/>	<input type="checkbox"/>	QueryFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Documents	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Formativ Portals	<input type="checkbox"/>	<input type="checkbox"/>	Folder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Junk Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Mailbox	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	56	4	<input type="checkbox"/>	<input type="checkbox"/>
Ronald de Zwart	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Sent Items	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Trash	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>
Work In Progress	<input checked="" type="checkbox"/>	<input type="checkbox"/>	SystemFolder	0	0	<input type="checkbox"/>	<input type="checkbox"/>

At the bottom right of the right pane is a "Refresh" button. The status bar at the bottom of the window shows: "Connected to XML cache file: \\RVBF501\s\gw\schiedam\vertigo_gwssystem.xml", "GroupWise Client: 7.0.2.561", and "GroupWise SOAP version: 7.0.2 HP.562".

All User Settings



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System Management

- complete overview of all users
- FID, expiration date, disabled logins, visibility, internet addressing settings etc.
- system, domain and post office properties
- document properties maintenance

User list and options



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Vertigo

File Actions Settings Help

Connect to GW system Single User Mode Multi-User Mode Print Export items

System Properties System Users GWAVA 4 Management Console Redline Reload Retain BES Server

System Users

Below you find all users for your system listed with the properties.

Details for:

Drag a column header here to group by that column.

Account	Given Name	Last Name	FID	Visibility	Department	Expiration Date	Net ID
Danielle	Danielle	van Bueren	evp	System	IT	1-1-1970 1:00:00	Danielle.USERS
Info	Info	Info	00c	System		1-1-1970 1:00:00	Info.ROVABU
Info-ct	Info	Custom-R-Tools	8dn	System	IT	1-1-1970 1:00:00	Info-ct
Melvin	Melvin	van Bueren	cez	System	IT	1-1-1970 1:00:00	Melvin.USERS.F
Roel	Roel	van Bueren	l9r	System	IT	1-1-1970 1:00:00	Roel.USERS.RO
Roel-ct	Roel	van Bueren	16s	System		1-1-1970 1:00:00	Roel-ct
Ronald	Ronald de	Zwart	ubj	System		1-1-1970 1:00:00	Ronald
Test10	Test10	van Bueren	jxf	System	Test	31-12-2007 20:04:00	TEST10.USERS.I
Test11	Test11	van Bueren	rhj	System		1-1-1970 1:00:00	TEST11.USERS.
Test12	Test12	van Bueren	y0m	System		1-1-1970 1:00:00	TEST12.USERS.I
Test13	G	Test13	oql	System		1-1-1970 1:00:00	Test13
Test2			g6t	System		1-1-1970 1:00:00	Test2.USERS.R
Test3	Test3	van Bueren	dcc	System		1-1-1970 1:00:00	Test3
Test4	Test4	van Bueren	qp1	System		1-1-1970 1:00:00	Test 4
Test5	Test5	van Bueren	xpp	System		1-1-1970 1:00:00	Test 5
Test6	Test6	van Bueren	6me	System		14-12-2006 1:15:00	Test 6
Test7	Test7	van Bueren	e3g	System		31-12-2007 12:27:00	Test7.USERS.R
Test8	First	Lastname	fhm	System	IT	1-1-1970 1:00:00	Test8
Dvb	Danielle	van Bueren	mb4	System		1-1-1970 1:00:00	Dvh
Rovabu-Euronet	Roel v.	Bueren	65r	System		1-1-1970 1:00:00	Rovabu-Euron
Rvb	Roel	van Bueren	jxr	System		1-1-1970 1:00:00	Roel-P

User Properties
Clear Filters
Reset Grouping
Export items
Print

Refresh

Connected to XML cache file: \\RVBF501\sys\gw\schiedam\vertigo_gwsystem.xml GroupWise Client: 7.0.2.561

Day to Day features



GWAVACon

- Personal Signature support
- Creation of Users, Resources and Distribution Lists
- Managing Distribution Lists
- Auditing (Redline, Text)
- New features in 'multi user' mode
 - setting proxy rights
 - setting user properties
 - Enabling/disabling/deleting rules



- Reporting and Exporting
 - Print any settings screen
 - Export any query result set to XLS
 - All settings are visible to Vertigo and you can print them out.
 - You can search the system and narrow down your result set.

New since 1.0?



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- 1) Proxy Management is faster and more stable, using SOAP/XML instead of the Win32 based COM API's.
- 2) Rule Management is stable since GW7 SP3.
- 3) Copying Rules from a selected mailbox to one or more selected target mailboxes is possible.
- 4) Copying Signatures from one mailbox to another or multiple targeted mailboxes is possible.



Thank You!
Questions?

