

Retain for BlackBerry



GWAVACon

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Requirements



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- **Archiving Agent (server side)**
 - Windows XP or Windows 2003
 - BlackBerry Enterprise Server v4.1
 - Microsoft SQL Server 2000, 2005
 - Microsoft .NET Framework 2.0 SP1 or higher
 - 512 MB RAM
 - 2 GB hard drive space (depending on the size of the BlackBerry Enterprise Server audit log files)
 - Enough SQL users to satisfy Retain for BES Viewer. (The viewer connects to the SQL server. If five viewers are used simultaneously, five 'user CALs' are required. For more information, see <http://www.microsoft.com/sql/howtobuy/faq.mspx>.)
 - Note: Retain for BlackBerry Enterprise Server does not support 64 bit Operating Systems.

Requirements (con'd)



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- **Viewer Application (client side)**
- Windows XP or Windows 2003
- Microsoft .NET Framework 2.0 SP1 or higher
- 512 MB RAM
- 1 GB hard drive space (depending on the space needed for exporting)

Retain BES



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- Complete archive of Calls, PIN and Text messages
- Comply with current retention laws
- Monitor BlackBerry™ usage
- Reduce liability
- Meet legal obligations
- Protect intellectual property

Retain BES



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GWAVA Retain archives:

- Call information logs
- PIN messages
- Text messages

- Supports multiple BlackBerry Enterprise Servers
- Supports all e-mail systems
- Archives to SQL database
- Fully customizable archiving options

Retain BES



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- GWAVA Retain consists of:
 - Archiving agent.
 - Server-side component which does the actual archiving of all Call, PIN and Text messages.
 - Archive viewer.
 - Provides easy access to the information in the archive.

Retain BES



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- The Archiving agent
 - Does a regular import of all BlackBerry™ data to a SQL database.
 - Runs as a Windows service on every BlackBerry™ server.
 - Each BlackBerry™ server runs it's own archiving agent.
 - Fully customizable archiving options.

Session Title



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Thank You!
Questions?

